

FINANCIAL COUNSELOR CERTIFICATION TRAINING

Michigan Enhanced Program

Become a CUNA Certified Credit Union Financial Counselor

This unique financial counseling training program combines the low cost and convenience of a self-study program with the valuable group learning and networking of a live training school.

CUNA's Financial Counseling Certification Program (FiCEP)

Designed for all credit union staff who are committed to helping members gain control of their financial future, FiCEP enhances credit union services by:

- Proven financial counseling skills become a part of your credit union's culture;
- Written so that all staff levels can offer financial counseling during every member interaction;
- CCUFC Certification satisfies members' needs as they continually look for the value of the credit union;
- Differentiates the credit union with certified financial counselors;
- Helps members transform the way they deal with money through in-person counseling.

Become a Certified Credit Union Financial Counselor (CCUFC) and be ready and able to help members reach their financial goals.

Group Training, Testing and Support

Enhancements provide additional training, resources and guidance.

These include 8 interactive webinars, study guides, test preparation sessions, access to counseling documents, live training, and two proctored testing sessions.

Live Group Training Session Expands Your Knowledge and Skills:

- Hands-on training with experienced counselors and expert speakers
- Network and learn best practices

Help your members build a strong financial future

Training can be used for:

- One-on-one counseling
- Community seminars
- Enhancing member interactions
- Enhancing lending and collections

For all credit union staff:

- Branch management
- Member service
- Lending/collections
- Community educators

Michigan Credit Union Foundation Funding Makes Training Affordable

- \$390 discounted curriculum cost plus free group training, testing and resources.



Register by April 17 to participate in the 2020 Enhanced Self-Study Training Program

Contact: Kathryn Hall 800.262.6285, ext.470 or at Kathryn.Hall@mcuf.org





**Financial Counseling Certification Training
Michigan Enhanced Program Registration**

FiCEP Part 1 test covers these modules:

Intro to Financial Counseling (Module 1)
Financial Counseling Essentials (Module 2)
Special Issues in Fin. Counseling (Module 3)
Using Communication Skills During Financial Counseling (Module 4)

FiCEP Part 2 test covers these modules:

Taxes, Insurance, and Investments (Module 1)
Controlling Living Expenses (Module 2)
Money, Attitudes & Behaviors (Module 3)
Retirement & Personal Financial Preparedness (Module 4)

Cost of Curriculum Modules: \$390 (plus shipping cost) is the discounted cost for the complete CUNA curriculum.

MCUF Scholarships Available: MCUF scholarships are being expanded for the curriculum cost so that all interested participants may access this training quickly without regard to budget limitations.

Curriculum Sharing Option: While full registration is suggested for participants, sharing or utilizing used curriculum is permissible (must be 4th edition modules). One set of tests is free with each set of modules purchased. CUNA charges a testing fee of \$100 for participants who are sharing or reusing modules.

No Additional Cost for Training Enhancements (a \$375 value): The Michigan Credit Union Foundation covers the costs of the webinars and live training and testing sessions. Therefore, there will be no additional participation fee to credit unions for these program enhancements. Participation in these training enhancements is strongly recommended but not mandatory for certification:

- **MCUF FiCEP Student Portal - Webinars, Test Preparation Videos and Counseling Forms:** One webinar for each of the eight CUNA modules, two video test preparation sessions plus forms and resources.
- **Two live group proctored testing sessions:** In July for part 1, and in September for part 2, with specific dates and locations to be announced. Students may also arrange for local individual test proctoring on their own.
- **One full-day live training enhancement session:** With expert speakers in October (location & date TBD).

Participant Name: _____ Title: _____

Credit Union: _____ Phone: _____

E-mail: _____

- I have the approval of my CEO or supervisor to register for and complete this training program.
- I would like the PDF of the modules and access to the MCUF student portal to start the program immediately.
- I would like the Modules (books) when they are shipped out to start the program on target date in May or June.
- Check here if cost is a barrier and you would like to request a MCUF Scholarship for the curriculum cost of \$390.
- I do not need to purchase modules (or pdfs) because I will be sharing or reusing CUNA 4th edition modules.

The **Michigan Credit Union Foundation** is proud to support your credit union's participation in the Enhanced FiCEP Training. By participating in this program, you acknowledge this MCUF funding and agree that your credit union's name may be used in MCUL & Affiliates and MCUF publications and marketing.

Signature: _____ Date: _____

Please return this registration form to Kathryn Hall (kathryn.hall@mcul.org) by April 17, 2020.